

PROVIDER BULLETIN

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Annual Review Date

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- **Participant's Annual Review Date**

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Certain categories of assistance require the Family Support Division (FSD) to perform annual reviews of the eligibility benefit case. To complete the annual review, FSD will request specific information from the participant to verify he/she still qualifies to receive assistance. If the required information is not received timely, the participant may experience a lapse in their MO HealthNet eligibility until the information is received by FSD. The Participant Annual Review Date has been added to the screens at www.eMOMED.com and to the Provider Communications' Interactive Voice Response (IVR) system at (573) 751-2896 so providers can search for and obtain the annual review date if desired. This information is beneficial to MO HealthNet providers assisting participants in completing and submitting the required information to FSD during the annual review process. Submitting required information in a timely manner helps ensure the participant has continuous eligibility without interruption of benefits. Providers can contact the FSD Information Center at 1(855) 373-4636 with questions regarding the Annual Review Date.

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

MO HealthNet Managed Care: The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

Provider Communications Hotline
573-751-2896